



10-YEAR LIMITED WARRANTY

Premium materials, timeless design, and exceptional craftsmanship — this is the Verbois promise.

Customer satisfaction is at the heart of everything we do. We are proud of our products and stand behind their quality. For the original purchaser, and under normal residential use in accordance with our Care Guide, Verbois is pleased to offer the following limited warranties.

10-Year Warranty – Manufacturing Defects, Structural Integrity and Workmanship

Solid wood furniture possesses many unique and natural characteristics. The beauty of solid wood lies in its variations in grain, color, and texture. As a living material, wood naturally responds to changes in temperature and humidity through slight movement, expansion, or contraction. These natural characteristics contribute to the authenticity of the furniture and are not considered manufacturing defects.

Verbois warrants its furniture against manufacturing defects, assembly defects, and structural failures resulting from defects in materials or workmanship for a period of ten (10) years from the original date of purchase.

5-Year Warranty – Hardware

Drawer slides, hinges, opening mechanisms, and all hardware components are warranted against manufacturing defects for a period of five (5) years from the original date of purchase.

1-Year Warranty – Fabrics and Non-Structural Components

Fabrics, vinyl, glass, mirrors, and other non-structural components are warranted against manufacturing defects for a period of one (1) year from the original date of purchase.

Recommended Environmental Conditions

To ensure the stability and longevity of solid wood furniture, Verbois recommends maintaining an indoor relative humidity level between **35% and 55%** throughout the year.

Warranty Exclusions

The following situations are specifically, but not exclusively, excluded from this warranty:

- Normal wear and tear.
- Misuse, abuse, damage during delivery or transportation, improper storage, or damage resulting from improper care or cleaning.
- Scratches, dents, or other damage caused by dropping or dragging heavy or rough objects, failure to use protective pads under unusually hot or cold items, or prolonged contact with damp objects.
- Excessive shrinking, cracking, cupping, or warping resulting from insufficient or excessive humidity.
- Surface damage caused using products containing waxes, silicones, harsh chemicals, or other unsuitable cleaning products.
- Discoloration caused by prolonged exposure to direct sunlight.
- Tears, pilling, discoloration, or damage resulting from chemical treatments applied to fabrics or leather.
- Any repair or modification not authorized or performed by Verbois.
- Natural variations in the color, grain, texture, or character of solid wood.

How to Submit a Warranty Claim

All warranty claims must be submitted through the authorized Verbois retailer from whom the furniture was originally purchased. To facilitate the evaluation of your claim, proof of purchase, photographs of the issue, and a description of the problem may be requested.

Warranty claims are reviewed carefully on a case-by-case basis. Verbois reserves the right to deny any claim that is not related to a manufacturing defect or workmanship issue. Warranty repairs or replacement parts will be completed either at the Verbois manufacturing facility or by an authorized local service technician.

This warranty is limited to the repair of the product and/or the replacement of defective components.

Should identical replacement parts no longer be available due to product evolution or changes in manufacturing processes, Verbois reserves the right to provide replacement parts or an alternative solution of equivalent value.

Any damage resulting from handling or transportation—including scratches, cuts, crushed table corners, stain or finish imperfections, or damaged upholstery—must be reported to your Verbois retailer within 48 hours of delivery to your home.

This warranty applies only to the original purchaser and is non-transferable.